



SERVICE ADDRESS

851 BRIGHTWATERS BLVD NE

ACCOUNT NUMBER	CYCLE	BILL DATE	DUE DATE
597294-326901	18-08	11/04/24	11/21/24
Total Current Charges			324.00
Balance Forward			.00
Bank debit on 11/21 for:			324.00



TELEPHONE (727) 893-7341  
Please make checks payable to:  
City of St. Petersburg



JONGSNA JOHAN  
851 BRIGHTWATERS BLVD NE  
SAINT PETERSBURG FL 33704-3719

Please return this portion of the bill with your payment and mail to:

CITY OF ST. PETERSBURG  
P.O. BOX 33034  
ST. PETERSBURG, FL 33733-8034

1000324005972943269014

SERVICE ADDRESS  
851 BRIGHTWATERS BLVD NE

ACCOUNT NUMBER	CYCLE	BILL DATE	DUE DATE	*** Bank Draft ***	
597294-326901	18-08	11/04/24	11/21/24	Last Bill Amount	333.88
Rate Class : SNGL FMLY RSDNTIAL				Payments	333.88-
Last payment amount/date: 333.88 10/22/24				Adjustments	.00
				Balance Forward	.00

Service Period	Days	Meter Number	Current	EST	Previous	Usage
WA 9/30/24 10/29/24	29	91965719	2235		2166	69
Service Consumption			Charge			Total
WA	BASE CHARGE - WATER		18.23			
WA	USAGE @3.79/1000 GAL		13.27			
WA	USAGE @5.94/1000 GAL		20.20			
WA	**TBW @2.64/1000 GAL		18.22			
TOTAL WATER						69.92
SE	BASE CHARGE - SEWER		53.74			
SE	USAGE @10.21/1000 GL		70.45			
TOTAL SEWER						124.19
GA	GARBAGE-COLLECTION		23.46			
GA	GARBAGE-DISPOSAL		10.76			
TOTAL GARBAGE						34.22
RW	RECLAIMED WATER		38.49			38.49
ST	SW TIER 4 @ \$46.34		46.34			46.34
UTILITY TAX-RECL WTR			3.85			3.85
UTILITY TAX - WATER			6.99			6.99

Total Current Charges 324.00  
Balance Forward .00  
ON 11/21 A BANK DEBIT WILL BE MADE FOR: 324.00

After the due date, a late fee may be charged to your account.

***** DAILY USAGE COMPARISON *****			
* SERVICE	UNITS	THIS PERIOD	SAME PERIOD LAST YEAR
* WA WATER	GALLONS	238	297

\*\*\*\*\*IMPORTANT RATE INCREASE ANNOUNCEMENT\*\*\*\*\*  
THIS BILL INCLUDES RATE INCREASES/RESTRUCTURING TO THE FOLLOWING SERVICES: WATER, SEWER, AND RECLAIMED WATER. RATES WERE APPROVED BY CITY COUNCIL DURING A PUBLIC HEARING ON SEPT. 5, 2024. MORE INFORMATION AT STPETE.ORG/RATES.

EVACUATION LEVEL: A  
All Mobile/Manufactured Homes are Level A

**CUSTOMER INFORMATION - (727) 893-7341**  
**Municipal Services Center - 325 Central Avenue**  
**Monday to Friday - 8 a.m. to 5 p.m.**

Paid parking (first 15 minutes free) available at the Municipal Services Building Parking Garage.  
Enter garage from Third Street between Central and First Avenue North.

**ONLINE UTILITY BILL PAYMENT & INFORMATION** Visit [www.stpete.org/utilitybill](http://www.stpete.org/utilitybill)  
**PAY YOUR BILL BY PHONE 24 HOURS A DAY (727) 893-7341**  
**AFTER HOURS WATER/SEWER EMERGENCIES - (727) 893-7261**

**PAYING YOUR BILL**

Please send the top portion of this bill along with your check made payable to the City of St. Petersburg in the pre-addressed return envelope or mail to:

**PO Box 33034,  
St. Petersburg, FL 33733-8034**

Payments can also be made in person at our main office located at 325 Central Avenue or at our remote collection center located at Enoch Davis Center, 1111 - 18th Avenue South from 8 a.m. to 12:30 p.m. and 2 p.m. to 5 p.m.

Cash, checks and money orders and credit cards are accepted at these two locations.

If your bill does not carry a previous balance, it may be paid via check or money order **ONLY** at one of our drop box locations. Call (727) 892-5201 for a location convenient to you.

**DELINQUENT ACCOUNTS**

Current charges become delinquent after the due date shown on the bill. That date does not extend the due date of any previous balance. Delinquent charges may cause the loss of service without further notice. If your service is discontinued, additional service charges will be required before it is restored. Please pay each month's current charges before that month's due date to avoid loss of service. If your bill is delinquent, please call (727) 893-7341 before your service is discontinued. We may be able to provide a temporary payment extension or a financial assistance referral.

**AUTOMATIC BILL PAYING**

With the City's **DIRECT DEBIT SERVICE**, your utility bill will be automatically paid from your bank account approximately ten (10) days after your billing date. Call (727) 892-5056 for more information.

**RETURNED CHECKS**

The service fee for returned checks is:

\$0.01	to \$ 50	.....	\$ 25
\$50.01	to \$ 300	.....	\$ 30
\$300.01	to \$ 800	.....	\$ 40
\$800.01	and above 5% of face value		

A returned check may result in loss of service.

**EXPLANATION OF CHARGES**

The customer agrees that charges are correct unless written notice is made within 30 days of billing.

- **Water and Sewer** charges are calculated on the number of gallons of water registered on the water meter since the previous reading plus a base charge according to meter size.
- **Can and Container Sanitation** charges (if applicable) are based on the level of service provided to the account.
- **Reclaimed Water** charges (if applicable) are based on the size of property being served.
- **Storm Water Management** fees (if applicable) are based on the amount of impervious surface on the property.
- **Utility Tax** is 10 percent of water and reclaimed water charges on accounts within city limits.

**INQUIRIES AND SERVICE REQUESTS**

If you have a question about your bill, please call Customer Service at (727) 893-7341 between 8 a.m. and 5 p.m. Monday through Friday, or visit 325 Central Avenue. For after hours water/sewer emergencies, call (727) 893-7261. To send written correspondence (no payments please) regarding your account, write:

**Customer Service, PO Box 33037,  
St. Petersburg, FL 33733-8037**

**IF YOU ARE MOVING**

As soon as you know when you want your service discontinued, please call (727) 893-7341 so that your account can be taken out of your name. Please have your forwarding address and social security number available. Please don't depend on the new occupant to sign up for service and relieve you of your liability.

**CHECKING FOR LEAKS**

You are billed for all water registered on the water meter, whether it is used or lost due to leaks. Most meters have a test hand (like a second hand on the clock) or a triangular leak indicator. With all taps turned off, the test hand or leak indicator should not move. If it does, water is being lost somewhere. Conserve water and read your meter, checking for leaks periodically. For more information, call Customer Service at (727) 893-7341.