



SERVICE ADDRESS

851 BRIGHTWATERS BLVD NE

ACCOUNT NUMBER	CYCLE	BILL DATE	DUE DATE
597294-326901	18-08	9/06/24	9/24/24
Total Current Charges			327.85
Balance Forward			.00
Bank debit on 09/24 for:			327.85



st.petersburg  
www.stpete.org

TELEPHONE (727) 893-7341  
Please make checks payable to:  
City of St. Petersburg

Please return this portion of the bill with your payment  
and mail to:



JONGSNA JOHAN  
851 BRIGHTWATERS BLVD NE  
SAINT PETERSBURG FL 33704-3719

CITY OF ST. PETERSBURG  
P.O. BOX 33034  
ST. PETERSBURG, FL 33733-8034

8000327855972943269014

SERVICE ADDRESS

851 BRIGHTWATERS BLVD NE

ACCOUNT NUMBER	CYCLE	BILL DATE	DUE DATE
597294-326901	18-08	9/06/24	9/24/24
Rate Class	: SNGL FMLY RSDNTIAL		
Last payment amount/date:	321.04	8/22/24	

\*\*\* Bank Draft \*\*\*

Last Bill Amount	321.04
Payments	321.04-
Adjustments	.00
Balance Forward	.00

Service	Service Period	Days	Meter Number	Current	Previous	Usage
				2095	2021	74
WA	8/01/24	8/30/24	91965719			
Consumption				Charge		Total
WA	BASE CHARGE - WATER			37.38		
WA	USAGE @2.79/1000 GAL		5,600	15.62		
WA	USAGE @4.16/1000 GAL		1,800	7.49		
WA	**TBW @2.61/1000 GAL		7,400	19.31		
	TOTAL WATER					79.80
SE	BASE CHARGE - SEWER			62.35		
SE	USAGE @9.57/1000 GAL		7,400	70.82		
	TOTAL SEWER					133.17
GA	GARBAGE-COLLECTION			22.18		
GA	GARBAGE-DISPOSAL			10.18		
	TOTAL GARBAGE					32.36
RW	RECLAIMED WATER			34.06		34.06
ST	SW TIER 4 @ \$37.07			37.07		37.07
	UTILITY TAX-RECL WTR			3.41		3.41
	UTILITY TAX - WATER			7.98		7.98

Total Current Charges	327.85
Balance Forward	.00
ON 09/24 A BANK DEBIT WILL BE MADE FOR:	327.85

After the due date, a late fee may be charged to your account.

***** DAILY USAGE COMPARISON *****			
* SERVICE	UNITS	THIS PERIOD	SAME PERIOD LAST YEAR
* WA WATER	GALLONS	255	293
*****			

\*\*\*\*\*NEW UTILITY RATES\*\*\*\*\*  
NEW UTILITY RATES WILL BE EFFECTIVE 10/1/2024,  
PENDING CITY COUNCIL APPROVAL. MORE INFORMATION  
AT STPETE.ORG/RATES.

EVACUATION LEVEL: A  
All Mobile/Manufactured Homes  
are Level A

**CUSTOMER INFORMATION - (727) 893-7341  
Municipal Services Center - 325 Central Avenue  
Monday to Friday - 8 a.m. to 5 p.m.**

Paid parking (first 15 minutes free) available at the Municipal Services Building Parking Garage.  
Enter garage from Third Street between Central and First Avenue North.

**ONLINE UTILITY BILL PAYMENT & INFORMATION** Visit [www.stpete.org/utilitybill](http://www.stpete.org/utilitybill)  
**PAY YOUR BILL BY PHONE 24 HOURS A DAY (727) 893-7341**  
**AFTER HOURS WATER/SEWER EMERGENCIES - (727) 893-7261**

**PAYING YOUR BILL**

Please send the top portion of this bill along with your check made payable to the City of St. Petersburg in the pre-addressed return envelope or mail to:

**PO Box 33034,  
St. Petersburg, FL 33733-8034**

Payments can also be made in person at our main office located at 325 Central Avenue or at our remote collection center located at Enoch Davis Center, 1111 - 18th Avenue South from 8 a.m. to 12:30 p.m. and 2 p.m. to 5 p.m.

Cash, checks and money orders and credit cards are accepted at these two locations.

If your bill does not carry a previous balance, it may be paid via check or money order **ONLY** at one of our drop box locations. Call (727) 892-5201 for a location convenient to you.

**DELINQUENT ACCOUNTS**

Current charges become delinquent after the due date shown on the bill. That date does not extend the due date of any previous balance. Delinquent charges may cause the loss of service without further notice. If your service is discontinued, additional service charges will be required before it is restored. Please pay each months current charges before that months due date to avoid loss of service. If your bill is delinquent, please call (727) 893-7341 before your service is discontinued. We may be able to provide a temporary payment extension or a financial assistance referral.

**AUTOMATIC BILL PAYING**

With the City's **DIRECT DEBIT SERVICE**, your utility bill will be automatically paid from your bank account approximately ten (10) days after your billing date. Call (727) 892-5056 for more information.

**RETURNED CHECKS**

The service fee for returned checks is:

\$0.01	to	\$ 50	.....	\$ 25
\$50.01	to	\$ 300	.....	\$ 30
\$300.01	to	\$ 800	.....	\$ 40
\$800.01	and above	5% of face value		

A returned check may result in loss of service.

**EXPLANATION OF CHARGES**

The customer agrees that charges are correct unless written notice is made within 30 days of billing.

- **Water and Sewer** charges are calculated on the number of gallons of water registered on the water meter since the previous reading plus a base charge according to meter size.
- **Can and Container Sanitation** charges (if applicable) are based on the level of service provided to the account.
- **Reclaimed Water** charges (if applicable) are based on the size of property being served.
- **Storm Water Management** fees (if applicable) are based on the amount of impervious surface on the property.
- **Utility Tax** is 10 percent of water and reclaimed water charges on accounts within city limits.

**INQUIRIES AND SERVICE REQUESTS**

If you have a question about your bill, please call Customer Service at (727) 893-7341 between 8 a.m. and 5 p.m. Monday through Friday, or visit 325 Central Avenue. For after hours water/sewer emergencies, call (727) 893-7261. To send written correspondence (no payments please) regarding your account, write:

**Customer Service, PO Box 33037,  
St. Petersburg, FL 33733-8037**

**IF YOU ARE MOVING**

As soon as you know when you want your service discontinued, please call (727) 893-7341 so that your account can be taken out of your name. Please have your forwarding address and social security number available. Please don't depend on the new occupant to sign up for service and relieve you of your liability.

**CHECKING FOR LEAKS**

You are billed for all water registered on the water meter, whether it is used or lost due to leaks. Most meters have a test hand (like a second hand on the clock) or a triangular leak indicator. With all taps turned off, the test hand or leak indicator should not move. If it does, water is being lost somewhere. Conserve water and read your meter, checking for leaks periodically. For more information, call Customer Service at (727) 893-7341.